



Test Your Knowledge

of

Medicare Training Module Two

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Questions

1. Medicare is a health insurance program for whom?
2. Name the federal government agency responsible for administering Medicare
3. What federal government agency enrolls the most people into Medicare?
4. Explain what Original Medicare does
5. Explain what Medicare Advantage Plans do
6. Are Medicare Advantage Plans available in Arkansas?
7. What do Medicare Covered Preventive Services do?
8. What is a Medigap Policy?
9. Who can buy Medigap?
10. Name one other supplemental insurance

11. What significant difference exists between “Medicare-Approved Drug Discount Cards” and “Medicare prescription drug plans”?
12. Starting January 1, 2006, the new Medicare prescription drug coverage will fall under what Part?
13. Will all the prescription drug plans be the same?
14. Under Medicare Entitlement, what is End-Stage Renal Disease
15. Name three guaranteed rights under Original Medicare Plan and Medicare Advantage Plans
16. Provide two examples during which Medicare has the right to disclose personal medical information.
17. 97% of Medicare beneficiaries are over what age?
18. Name three ways to reach Beneficiaries
19. What is the Medicare Modernization Act of 2003?
20. At the beginning of training, it was emphasized that since Medicare is so complex, it is important to leave today with what level of understanding?

Answers

1. Three things [two correct is acceptable]
 - People 65 years of age and older
 - Some people with disabilities
 - People with End-Stage Renal Disease

2. The Centers for Medicare and Medicaid Services (CMS) [if your answer was an agency within HHS, that is acceptable].
3. The Social Security Administration
4. Offered nationwide and offers three parts:
 - Part A- hospital insurance
 - Part B- medical insurance
 - Part D- Prescription Benefit
5. Allow private insurance companies to offer coverage to people with Medicare, but not available everywhere
6. No
7. Help lower risk of illness and disease
8. Policy sold by private insurance companies to fill gaps in the Original Medicare Plan
9. Must have Medicare Part A and B and at least 65 years of age
10. [Name one]
 - Group health coverage
 - Employer
 - Union
 - Association
 - Organization
 - TRICARE for Life
 - COBRA
11. The new drug plans will provide insurance coverage
12. Plan D
13. No

14. ESRD is defined as: Stage of kidney impairment that appears irreversible and permanent, which requires a regular course of dialysis or a kidney transplant to maintain life

15. [Name three]

- Be treated with dignity and respect
- Be protected from discrimination
- Get information that they can understand so they can make health care decisions
- Gets answers to their Medicare questions
- Get emergency care when and where they need it
- Learn about treatment choices in clear, understandable language
- Know how to file a complaint
- Have personal information Medicare collects kept private
- Talk with their health care providers in private
- Beneficiaries have the right to file a complaint about:
 - § Billing
 - § Payment
 - § Services received
 - § Coverage issues
 - § Operations including quality of health care
 - § Right to ask Medicare
 - § To see and copy their personal medical information
 - § To correct any medical information that they believe is incorrect or incomplete
 - § Who their medical information was sent to
 - § To communicate in a different manner
 - § NOT to use and give out their information for reasons listed
 - § For released information in writing
 - § Discloser of personal medical information to beneficiary or someone with the legal right to act for them

16. [Provide two]

- Medicare contractors to process claims
- Ensure quality health care
- Provide customer service
- Resolve beneficiary complaints
- Disclose personal medical information to state and federal agencies

17. 65 years of age

18. [Name three]

- talking face-to-face
- pamphlet
- telephone
- media
- internet

19. A comprehensive restructuring over several years to provide additional benefits to Medicare recipients.

20. Big picture